

Mobile Device Management

Mobile devices are proliferating in the enterprise at an exponential rate. With the growing number of devices, models and operating systems available, employees are rapidly adopting a diverse fleet of mobile devices. AirWatch® enables IT administrators to manage large-scale deployments of mobile devices. Quickly enroll devices in your enterprise environment, configure and update device settings over-the-air, enforce security policies and compliance, secure mobile access to corporate resources, and remotely lock and wipe managed devices.



Manage All Devices in One Console

The console allows you to manage your device fleet in one central location. The console gives visibility into all enterprise enrolled corporate-owned, corporate-shared and employee-owned devices, whether they are Android™, Apple® iOS, BlackBerry®, Mac® OS X, Symbian™, Windows Mobile® and Windows® Phone devices. The HTML5, web-based console can be accessed anytime, anywhere.

Organization Groups

To manage users and devices, AirWatch allows you to create organization groups. Directory services (AD/LDAP) integration enables you to import your existing directory structure into AirWatch. Changes in AD/LDAP are synchronized, multiple domains within a single organization group are supported and each group can have different device profiles, apps and content made available.

User Authentication

AirWatch authenticates users during enrollment and before granting access to corporate resources, apps and content. AirWatch supports username/password, directory services credentials (AD/LDAP), SAML, token and proxy authentication.

Device Enrollment

AirWatch allows both administrators and end users to enroll devices. You can use the AirWatch getting started wizards, stage devices for users, enroll devices in bulk and set up enrollment restrictions for users and devices. End users can enroll their devices using the AirWatch Agent, SMS message or URL. Customize the Terms of Use agreement that users must accept during enrollment.

Device Profiles

Profiles allow you to configure devices, control user access and set security policies. When users enroll, profiles configured at a corporate, group and user level deploy to devices for automatic or on-demand installation. Examples of profiles include passcode, restrictions, Wi-Fi, VPN, applications, content, email, geo-fence, time-based and device ownership.

Automated Compliance

AirWatch continuously monitors for unauthorized users, compromised devices and other risks. Administrators can track compliance in real time with the AirWatch compliance engine. If a threat is identified, IT administrators are alerted and access to enterprise email, applications and resources can be blocked automatically.

Real-time Dashboards

AirWatch dashboards give administrators a quick view into real-time deployment information from the AirWatch console. Dashboards available include asset management, device compliance, email management, telecom and more. Another component of dashboards is the AirWatch Hub™, which you can configure to display the information most important to you. Access critical information, such as device enrollments in the past day, week or month; compliance violations across all rules and policies; and a list of devices that are locked out of email. Administrators can view devices in more detail and send a message to all devices that fall into any of these categories.



Reports and Analytics

AirWatch offers more than 80 different report templates, including device inventory, data usage, EULA acceptance, content near expiration, device roaming, un-enrolled devices and organization group reports. Prepare reports for distribution on a defined schedule or recurring basis. Reports are HTML5 formatted, brandable and exportable in CSV, Excel, HTML, PDF and TIFF to third-party BI solutions. Datamarts are available to support trend analysis of platforms, OS, model, compromised status, compliance status and device activity.

Supported Platforms



Supported Verticals

